

Update !

No in-person pick-ups required

Emergency radios will be mailed!

We recently sent out information via mail about the new emergency radio model. However, over the past few days the number of coronavirus cases in Hokkaido has drastically increased, and the prefectural government is considering requesting residents to avoid unnecessary outings. Because of this, we have decided to send the new radios to all applicants by mail.

This means that the original plan to have people come to the town hall to trade in old radios for new ones from May 28th to June 2nd **has been cancelled.**

Starting from early June, we will send the new emergency radios via the post office's parcel delivery service. We ask that you please wait in your homes for the radios to arrive.



The Niseko Town
Mascot, Nicky

«How should I dispose of my old emergency radio?»

Don't worry everyone! We're gonna send you a payment-on-delivery label with your new radio. Just put the old radio in the box the new one came in and call the post office to pick it up. It's a bit of a hassle, so we will also include a guide for returning the old radio in the mail. Make sure to give that a read, too!

Applications for mail-delivered emergency radios must be submitted and arrive at the town hall by August 31st, 2021. After that date, you can still exchange old radios and/or get new ones if you come to the town hall.

※For people with transportation or health difficulties who are unable to come to the town hall in person, we will still accept applications after the deadline.

Our apologies for changing the process after sending out a separate set of instructions in this month's town newsletter. We thank you for your patience and cooperation during the pandemic. We can only overcome the coronavirus with everyone's help!

Emergency Radio Applications • Inquiries

Niseko Town Planning & Environment Division (Leads : Ono, Shijo)

The Niseko Town Hall is open from 8:30 am to 5:15 pm on weekdays.

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